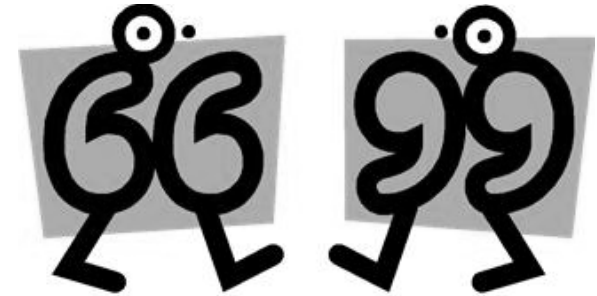# Using Quotations

Direct Quote:

Who's this?

What's this?

What are these?
Why do we use them?

Morgan (2008, p. 212) **believes** that "there is a lack of environmental protection policies in countries with tropical climates."

This is a **reporting verb**.
List five more reporting verbs.

Reporting Verbs

_____

_____

_____

_____

_____

Second-hand Quote:

What is this information?
Why do we need this information?

Who's this?

Yuko Shimizu, a climate specialist at Mitsubishi Securities, states that "many Japanese companies are helping to protect the environment through their corporate social responsibility programs" (as cited in Morgan, 2008, p. 250).

What does this information mean?
Why do we use it?